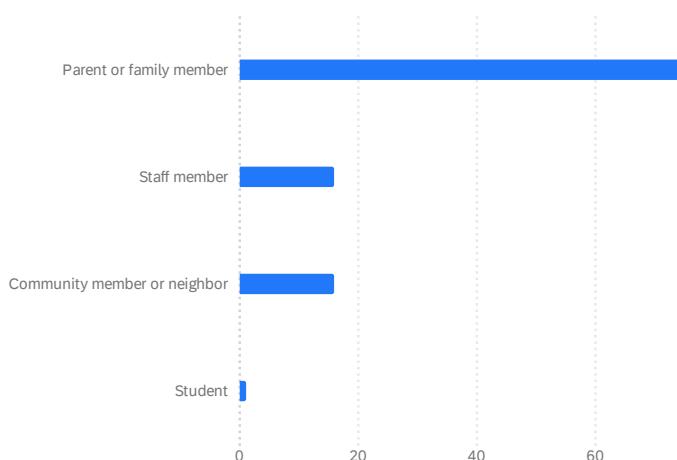
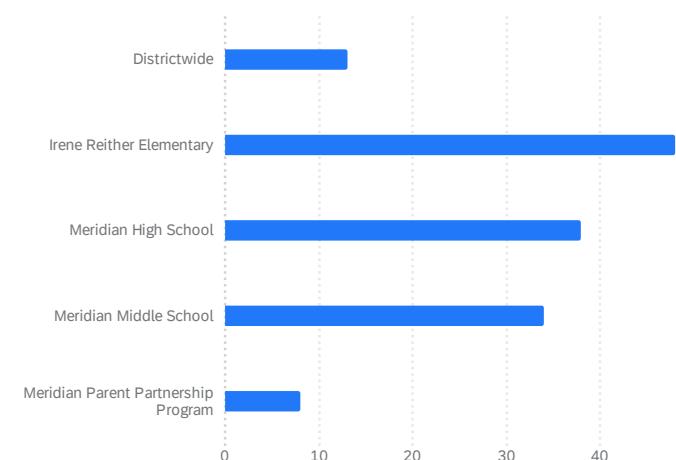


What is your relationship with our district? (select all that apply) 89 ⓘ

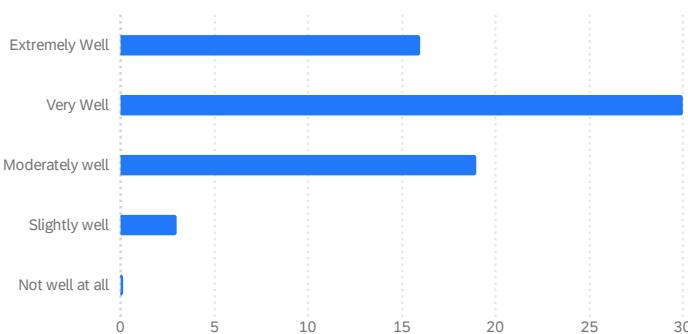


Which school are you associated with? (select all that apply) 89 ⓘ



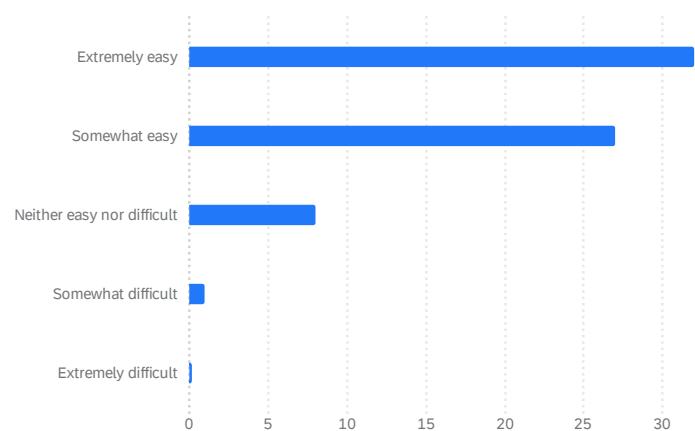
In June 2022, we launched a complete redesign of the district and school websites. The new websites have improved navigation, a robust search feature, a news archive and a searchable staff directory. Overall, how well does the current Meridian School District website meet your needs?

(www.meridian.wednet.edu) 68 ⓘ



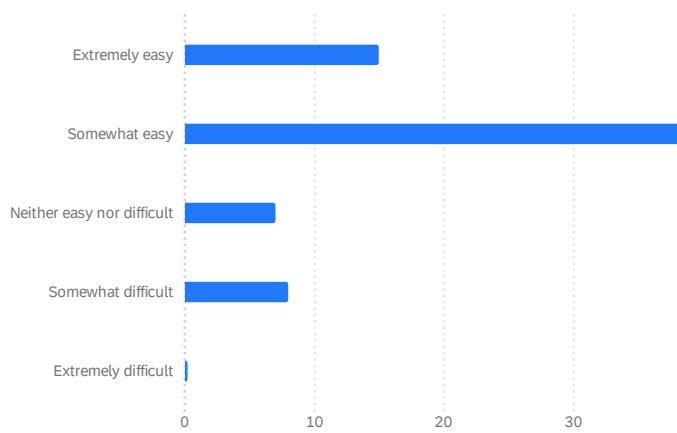
How easy is it to understand information on the new Meridian website?

68 ⓘ

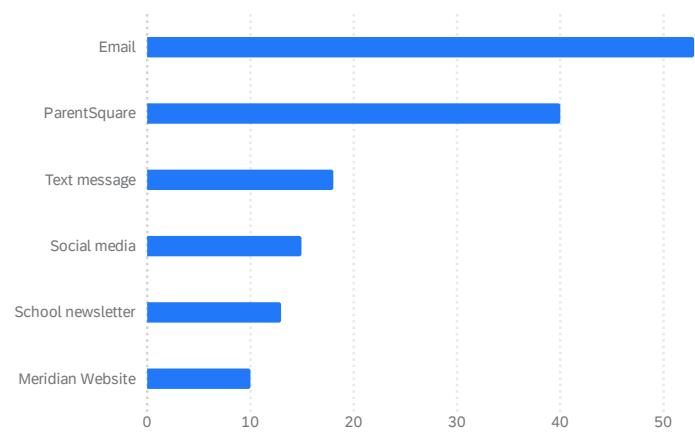


How easy is it to find what you are looking for on the new Meridian website?

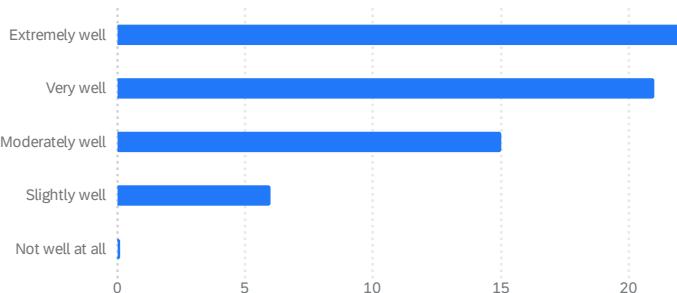
69 ⓘ



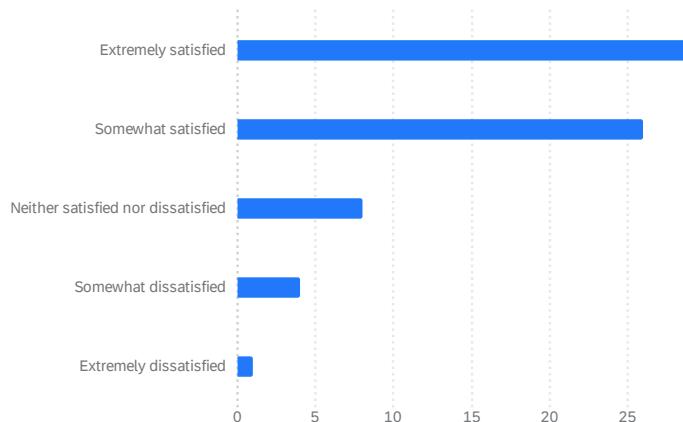
What is your preferred method for getting information about school or district news or events? (select up to three) 69 ⓘ



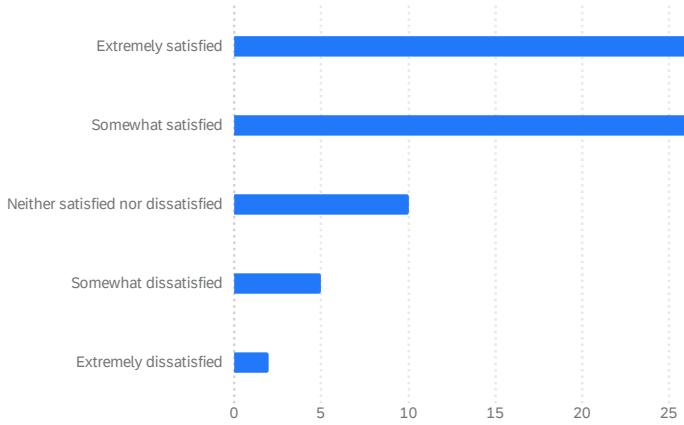
Meridian School District introduced ParentSquare in spring 2022 and launched it districtwide in fall 2022. ParentSquare is our district messaging tool. ParentSquare translates messages into families' home languages, provides direct messaging with staff and attendance notifications with the option to reply with a note. Overall, how well does ParentSquare meet your communication needs? 64 ⓘ



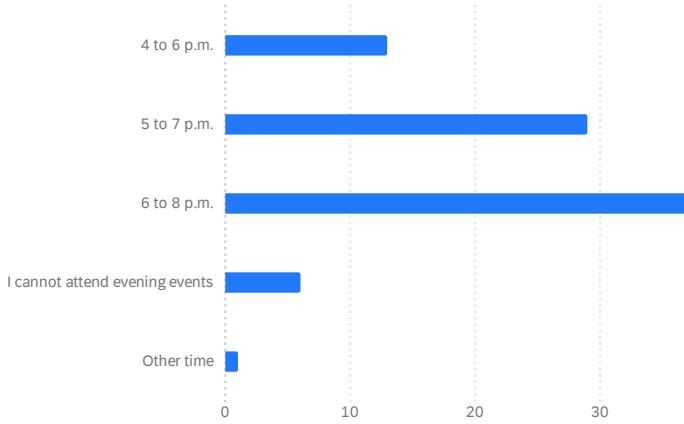
Please rate your level of satisfaction with the amount of communication you receive from your school. 68 ⓘ



Please rate your level of satisfaction with the amount of communication you receive from Meridian School District. 69 ⓘ



If you were to attend a district event outside of school hours, when is the best time for you? 68 ⓘ



We are sorry to hear you are dissatisfied with the amount of communication from Meridian School District. Could you please tell us why? ⓘ

Requested information is ignored or forgotten.

What is a barrier to attending district events outside of school hours? (select all that apply): Other reason ⓘ

After school sports

Outside of school events interfere with school events

Work and evening classes

I work night shift at the hospital

Work hours

I'm tired

kids sports

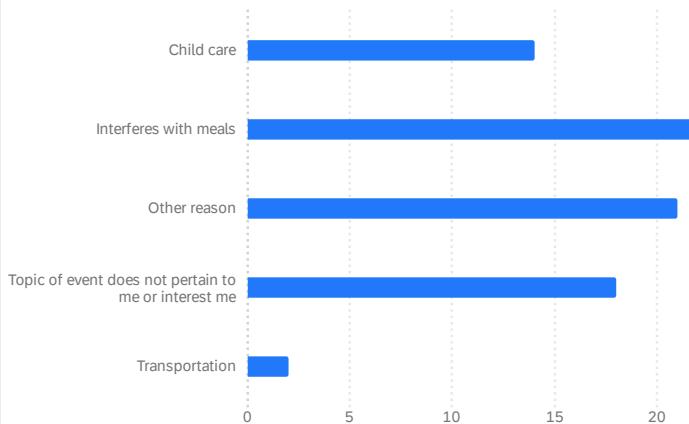
Driving there. We have a working vehicle, but it's the trip.

Work schedule

Work

Work, but I'm a waitress so I'm usually have to ask for days off

What is a barrier to attending district events outside of school hours? (select all that apply) 56 ⓘ



Sports, activities, and family time.

Family activities

Sporting and extracurricular activities

Work schedule

If you were to attend a district event outside of school hours, when is the best time for you?: Other time ⓘ

Depends on the day

Do you have any other questions, comments or suggestions for improvement for communications from Meridian School District or your child's school? ⓘ

The Middle School is doing amazing at communicating. I have been beyond impressed with the addition of Mr. Kratzig. He has done amazing at communicating with my child's 504 and the needs that go along with it. The high school does a weekly update which is helpful. The district level outreach with student interviews have been great! As a staff member I feel like communication has gotten worse, there is a big gap in things being properly communicated especially at the building level.

Parentsquare needs to be FULLY updated with ALL pertinent info separated by grades

I feel each school should have a question about communication as we feel the middle school does a phenomenal job at communication in both weekly updates and on an individual email basis if there are concerns. IRE needs a lot of improvement. Weekly emails that are brief and about different individual teachers classroom doesn't tell us any information about the school itself. If policies are changing or past events are changing etc, these things need to be communicated. As a parent I have no idea what is going on at that school or anything about the school other than what my kid tells me. Also emails from admin do not get replied to in a timely manner from admin or not at all. It's very disappointing.

Notifications from parent square are often times delayed and do not sync with the email notifications. I often will not get parent square messages for days after they are posted. I've checked notification settings to make sure that I get them as they are generated and that is not the issue. Also, a parent directory would be really helpful. It's really difficult to get in contact with other parents when you don't know their name or have their number and social media isn't always a surefire way to get in contact with them.

stop sending me "useless" information e.g. a newsletter that talks about January 10th being National Clean you Desk day. I don't care! Fluff material.

Response Calls or email back from inquiries has been spotty and could be better

I can see all the effort that the middle school and high school is making to help our students succeed. The communication part is essential, thank you for asking for our input with this survey.

Dissatisfaction with district communication is that there is too much. Also, it is often too long. Social media posts are also too long. Superintendent messages are not written at a readability level that makes them easily accessible to all parents.

Do you have any comments or suggestions on how we can continue to improve the website? ⓘ

The most common links should not be on a drop down menu. Skyward and the yearly school calendar for example.

Calendar needs to be divided and contain ALL pertinent info

i find it impossible to find sport schedules

N/a

An option to bookmark sections to make them quickly accessible

The directory search feature could be revised. Unless you type in the name exactly (if you are not sure of spelling or are searching by position) you will receive zero results..

Thank you for improving the website. It is so much easier to navigate.

Include staff directory by school, position, photo if possible.

Skyward should have a tab on the main page

Mobile version is still challenging

It's really hard to find the lunch menu...

The website is informational and looks great!

Lessons on communication on your phone! We weren't all born before the cell phones! Some of us were born in the 1950's

I receive too many communications and some staff are still using Remind

Parent Square messages from teachers should include the grade and class. With multiple kids, we get A LOT of messages and some are not clear as to which kid they pertain to.

It would be helpful to be able to message more than one person at a time using parentsquare

ParentSquare is a great resource however wondering if district messages could be combined into a weekly ParentSquare similar to the way each building shares information. For example family resources, counseling, district surveys, and other district info could all be in one ParentSquare at a set day of the week (i.e. every Tuesday). This could help streamline the number of ParentSquare messages even though families can set it to digest this might help streamline communication for families receiving multi school communication and district communication.

When parentsquare sends an email to my email box, it is formatted weird so that half the message gets cut off and there is no clear link to read the message online. I have go and log into parentsquare on a laptop to read the email. If there could be a "non-html" version or a clear link to a web version of the email, that would be extremely helpful

Teaching us about the phone!

The newsletter template does not display correctly in the parent square app so I am not able to read it